

Job Title:	Installer Level 1
Department:	
Reports to:	Installation Manager/Foreman
Work Hours:	8:00am – 5:00pm with 1 hour lunch
Pay Scale:	\$15.00 – 17.50 per hour
Position Summary:	To install heating and air conditioning systems to company standards providing the customer with a high quality experience.
FLSA Status:	
Classification:	
Supervises:	
Required Qualifications:	
<ul style="list-style-type: none"> • Insurable by company insurance carrier • Valid drivers license • Willingness to invest time in training seminars and classes. • Commit to a training schedule to receive NATE certifications • Follow directions as given, written and verbal • Basic Safety knowledge of tools and surroundings. • Safe use of ladders • Comply with ALL SAFETY RULES • Understand how to use a tape measure • Arrive on time daily • Dress in a workman like manner • Ability to use a hammer • Unloading/Stocking supplies and Equipment • Unloading/Loading truck • Cut & drill holes • Ability to fill out a daily timecard accurately • Be able to carry 100 pounds • Work alongside Level 3-5 Installer • Needs to be supervised at all times • Possesses both written and verbal English language skills • Be able to communicate effectively with today's consumer 	
Qualifications desired:	
Essential functions and responsibilities:	
<ul style="list-style-type: none"> • Operate company vehicle as needed. • Follow instructions from supervisor and carry out in timely manner. • Report problems with company tools or vehicle promptly. • Work well with customers, co-workers and other subcontractors • Ability to work staggered schedule if required. • Clean truck and job site • Maintain professional appearance and attitude at all times. • Other duties as assigned 	
Success factors/job competencies:	

Physical demands and work environment: The physical demands and work environment characteristics described here are representative of those that must be met by an employee to successfully perform the essential functions of this job. Reasonable accommodations may be able individuals with disabilities to perform the essential functions.

Physical demands: Be able to carry 100 pounds

Work environment: Clean, Polite and Respectful of customers' homes.

Performance standards: Certain key business indicators that will measure the effectiveness of the Installer Level 1. These include the following:

- Timeliness of work
- Customer satisfaction
- Level of demonstrated desire to learn
- Level to which dress code is adhered
- Properly completed paperwork
- Level to which company procedures are adhered
- Number of on time arrivals
- Ability to follow direction
- Level to which safety policy is adhered